

Meet the world's first AI-powered IT management platform.

Atera is the only AI-powered IT platform (AIT) currently on the market, enabling IT pros to automate their workflows, streamline their operations, and provide proactive IT support to clients and employees.

Full control from one platform

Optimize IT workflows and achieve unparalleled efficiency with an all-in-one, AI-powered IT management platform



Remote Monitoring & Management

Monitor and manage unlimited devices at a fixed cost, anytime, anywhere.



Remote Access

Start sessions instantly and easily with AnyDesk, Splashtop, TeamViewer, or ScreenConnect.



Helpdesk & Ticketing

Respond to issues fast and efficiently with the power of AI.



Atera AI

Revolutionize your IT environment from end to end and 10X your team's everyday efficiency.



Patch Management

Automate Windows, Mac, and Linux software patches on your end-user devices.



Network Discovery

Network Discovery provides complete security scans of your network in real time.



Microsoft

"We are pleased to partner with Atera to further empower IT professionals in their daily operations with generative AI capabilities using Azure."

Avi Yoshi, VP Technology, Microsoft

A smarter way to manage your IT

✓ Supercharged resolutions

Understand each ticket at a glance and deliver accurate solutions every time.

✓ Hands-free solutions

Solve as much as 50% of issues without the need for technician involvement.

✓ Tackle each ticket at full speed

Slash ticket resolution times using highly-actionable, best-practice suggestions.

✓ Deploy solutions in seconds

Generate and deploy scripts to devices and resolve complex issues instantly.

99%

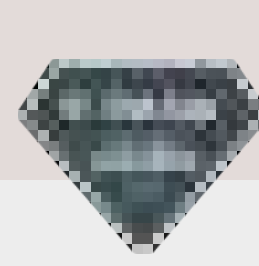
Quicker response times

10X

Tickets solved daily

95%

Faster ticket resolution



Our vision

To invent a new way to do IT.

For years, IT pros have been underserved with technologies that don't meet their evolving needs. We are here to change that. **Atera is the world's first AI-powered IT management platform** that force multiplies IT teams' brainpower & delivers unprecedented levels of speed and efficiency.



Trusted solution for world-class brands



The proof is in the pudding.

12K

IT Pros

105+

Countries

4.2M

Devices under management

1M

Tickets analyzed per month

Atera's customers on the impact of AIT

"The AI-guided ticketing system and knowledge base feels like a huge time saver for both Technicians and End Users. A great application of AI that is going to make my team much more efficient!"



Robert Kost, IT manager at Abzac Group

"The best thing about the integration with OpenAI and Atera is that it has dramatically improved our response time. This has led to faster solutions and happier clients and frees our technicians' time to focus on behind-the-scenes projects. The value of this is incalculable."



Taylor Anderson, co-founder and president of TNT Systems

"I have used AI to create scripts, automate tasks, and troubleshoot errors in a fast and efficient way. AI has saved me time and effort, and has also helped me learn new skills and techniques... would recommend it to anyone who wants to improve their productivity and performance."



Joseph Smith, technical support engineer at AFP Technology

"One of the great things with using AI and Atera is the amount of time it has saved me. I have been slowly adding routers to our monitoring using AI. I no longer have to go to the manufacturer's site to get the information and manually copy it in."



Derek Daly, technical service manager at DataSol



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